

WS-02987A-16-0181

ORIGINAL
Arizona Corporation Commis
Utilities Complaint Form

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Investigator: Mary Mee**Phone:** <<< REDACTED >>>**Opinion Date:** 6/27/2016**Opinion Number:** 2016 - 132577**Priority:** Respond within 5 business days**Opinion Codes:** Rate Case Items - In Favor**Closed Date:** 6/27/2016 10:56 AM**First Name:** Sherrie**Last Name:** Rodriguez**Account Name:** Sherrie Rodriguez**Address:** <<< REDACTED >>>**City:** San Tan Valley**State:** AZ**Zip Code:** 85140**Cell:** <<< REDACTED >>>**Email:** <<< REDACTED >>>**Company:** Johnson Utilities L.L.C. dba Johnson Utilities
Company**Division:** Water***Nature Of Opinion****Docket Number:** WS-02987A-16-0181

Re: Nick Myers Docket Number WS-02987A-16-0181 - In Favor For People in our community of San Tan Valley relied on the standpipe to have accessible water for their families and animals, They were given false promises of water lines to their homes and those promises have gone unfulfilled. Not only did they lose their standpipe, and water lines have not been run to each home but they are paying outrageous hauling fees in an effort to provide water to their families and farm animals. Not only are their fees an issue but just the ability to obtain service when required to ensure their health and welfare of this basic need is unreliable. These 200+ customers are just everyday people trying to make a living, take care of their families. They do not have the ability to hire expensive lawyers to aid them in this and fight Johnson Utilities. This is not just a want, this is NEED, water is crucial to the human survival. Again we stand in favor of Nick Myers Docket Number WS-02987A-16-0181 Furthermore-----Johnson Utilities is clearly in violation of Arizona statutes. Johnson Utilities is clearly in violation of Arizona statutes. "For example, If you're serving 25 or more households year-round, you're a community water system by Arizona statutes, said Mark Shaffer, a spokesperson with the Arizona Department of Environmental Quality. The Johnson Utility standpipe served an est. 202 customers, and Janet Wagner, the assistant director of the ACC's legal division, said "Statutes say a utility can't abandon a service that people are using, regardless of the standpipe." Johnson Utilities has refused to comply with Arizona statutes which threatens the lives of hundreds of Arizonans. and must be forced to comply. tariff issue.http://azdailysun.com/.../article_d3a68bf0-dfee-11e3-a9b1

Investigation**Date:****Analyst:****Submitted By:****Type:**

6/27/2016

Mary Mee

Telephone

Investigation

Comments noted for the record and docketed. CLOSED

Arizona Corporation Commission

DOCKETED**JUN 27 2016**

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